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DOP210

# Accelerate multi-step SDLC tasks with Amazon Q Developer agents

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Principal Product Manager, Amazon Q AWS

### Dr. Johnna Powell

Head of Technology, Research, and Innovation
DTCC

### **Manikandan Srinivasan**

Sr. Manager, Product, Amazon Q AWS





# **Speakers**



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# Amazon Q Developer



Reimagines the experience across the entire software development lifecycle (SDLC)

Helps developers and IT professionals build and manage secure, scalable, and highly available applications

Accelerate software development with autonomous agents that plan and execute multi-step tasks

# DTCC's journey



# We bring economies of scale: 2023 by the numbers \$3 QUADRILLION IN SECURITIES PROCESSED

# FIXED INCOME CLEARING

Processed an average of
\$6 trillion per day in U.S.
Government Securities and a
monthly average of almost
7 trillion Mortgage-Backed
Securities transactions

### INSTITUTIONAL TRADE PROCESSING

Processed **989 million** 

securities transactions

# DERIVATIVES REPORTING

Covers all asset classes and processes **24 billion** messages annually for **5,350+ firms globally** 

74+ regulators across the globe have access to our data from across
38 countries

### **ASSET SERVICES**

Worlds largest depository holds

1.40 million active U.S issues
worth \$85 trillion

# WEALTH MANAGEMENT

Processed **266 million** Fund/SERV transactions worth **\$9.2 trillion** 

17 billion insurance and retirement transactions with a processed settlement value of \$243 billion

**10,280+** unique alternative funds

### **DATA SERVICES**

Settles **99%** of cash corporate, cash settled equity and muni debt.

# **EQUITIES CLEARING** & SETTLEMENT

Clears an average of **197 million**broker-to-broker transactions per day
worth **\$1.93 trillion** for

50+ Exchanges and Trading Venues settling 953 million
U.S. Transactions per year

Our unique capabilities and decades of experience deliver a network no other market infrastructure can match

6,000+ CLIENT FIRMS IN 93 COUNTRIES.



### Priority Use case themes were identified through survey, interviews and external research

Based on a comprehensive survey and insights from leadership, the prioritized set of use cases were aggregated and narrowed down to four key themes as a starting point towards a north star based on value provided and complexity to execute.

Strategic Pillar **Prioritization** Theme Content Generation Copilots: Providing capabilities to generate **Optimize** content from simple text summarization to complicated technical **Productivity** documentation, code and data to improve developer and employee Autonomous Self efficacy Content Generation Copilots **Anomaly Detection & Alerting:** Identifying new unknown patterns **Predictive Events Predictive Dashboarding Anomaly Detection & Maintenance** that deviate significantly from historical data to provide more & Alerting **Client Personalization** context-aware notifications as compared to traditional detection **Intelligent Self Service Enhance Risk** based on defined thresholds & Investigation Mitigation Predictive Events & Maintenance: Predict future potential Generated Videos failures or incidents to allow remediation to prevent them from occurring Summarize Meeting Topics & Allocation Deprioritize Transform the Intelligent Self Service & Investigation: Streamline and enhance Client Translation of Events the process of exploring, analyzing and understanding complex Experience structured & unstructured information from data via a prompt





# DTCC CONDUCTED A PAIR PROGRAMMING PILOT TO ADDRESS DTCC'S AI STRATEGIC PILLARS & PRIORITIES

### **DTCC AI Strategy**

**Focus** 

Optimize Productivity

Enhance Risk Mitigation Transform
Client
Experience

Advance Al R&D



### **Key Theme**

Content Generation: Providing capabilities to generate content from simple text summarization to complicated technical documentation, code, and data to improve developer efficacy.



### **Use Case**

Can pair programming tools help increase developer productivity or technical documentation via generative code.

### **Pilot Objectives**



### **Faster Development**

Automation of routine tasks, such as code generation, freeing up software developers



### **Improve Code Quality**

Ensure that code is consistent, efficient, and follows best practices, reducing the likelihood of bugs



### **Enhance Productivity**

Help increase productivity of software developers with relevant information and suggestions in real-time



### **Increase Innovation**

Help software developers to be more creative by freeing up their time from routine tasks



### **Enhance Collaboration**

Facilitate collaboration between software developers by enabling them to share information





# WE DEFINED A WEIGHTED FRAMEWORK COVERING FUNCTIONAL, NONFUNCTIONAL, & MARKET CATEGORIES, WITH AN EMPHASIS ON FUNCTIONAL CAPABILITIES





# THE AMAZON Q DEVELOPER PILOT WAS A REPRESENTATIVE SAMPLE OF DTCC'S DEV SQUADS, LANGUAGES, AND INTEGRATED DEVELOPMENT ENVIRONMENTS (IDES)

- Amazon Q Developer was **provisioned to 30+ developers across 4 teams** (Team SP, Stress Testing, Team U, and ITP-Settlement Instruction Manager)
- The teams covered **71% of coding languages** and **50% of IDEs** used at DTCC
- Participants used the Pair Programming tool as part of their usual workflow for 17 weeks (3-5 sprints)
- Key Performance Indicators across developer productivity and code quality were analyzed after every sprint and compared against the pre-pilot baseline

- Success Criteria
- **Efficiency** (throughput, pull requests, build failure rate)
- **Quality** (code vulnerabilities, bugs, test coverage)
- **Experience** (developer satisfaction and productivity perception)

### **Primary Development Ecosystem At DTCC**

**Primary Programming Languages** 

















### **Primary IDEs**















# ANALYSIS OF PILOT RESULTS INDICATE DTCC WILL SEE IMPROVED METRICS AND NO LOSS IN QUALITY WITH AMAZON Q DEVELOPER

### **Analysis Highlights**

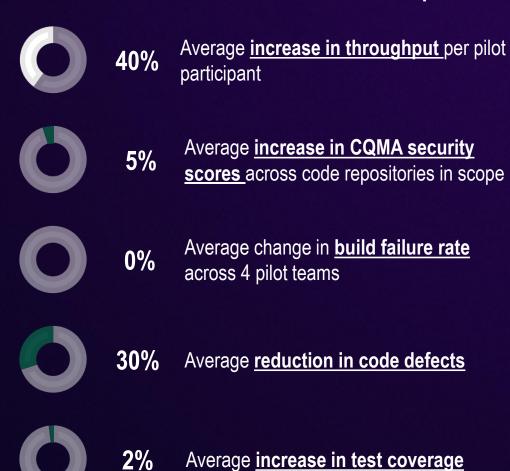
### Throughput:

- Average increase in throughput per participant was 40%
- Amazon Q Developer's positive effect on throughput is statistically significant
- Given the variance in workload throughout development cycles, we expect the sustained increase in throughput to be within 10-20%

### **Code Quality:**

- No adverse impact of Amazon Q Developer seen on code quality
- We saw minor changes in CQMA, test coverage and build failures
- Code quality metrics stayed within normal bounds and these changes should not be tied to Amazon Q Developer

### **Metrics Across Pilot Teams & Participants**



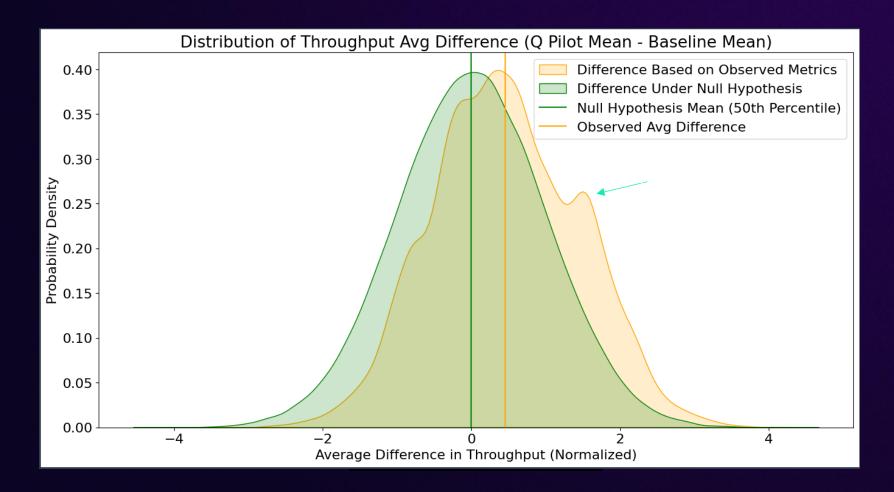




### THE INCREASE IN THROUGHPUT OBSERVED WAS STATISTICALLY SIGNIFICANT

The observed average difference in throughput between participants during pilot and baseline periods was 18 percentile points  $(0.5\sigma)$  above the expected difference under no effect and indicates that Amazon Q Developer has a positive effect with a high level of confidence

- Green plot represents the distribution of the difference of throughput means likely to be observed between baseline and pilot if each experiment were run many times under the null hypothesis (no effect seen)
- Orange plot shows the distribution of the differences likely to be observed based on observed metrics
- T-test indicates that the difference in means between the pilot and baseline distributions is statistically significant





# CODE QUALITY MATURITY ASSESSMENT (CQMA) REMAINED STABLE WITH AMAZON Q DEVELOPER

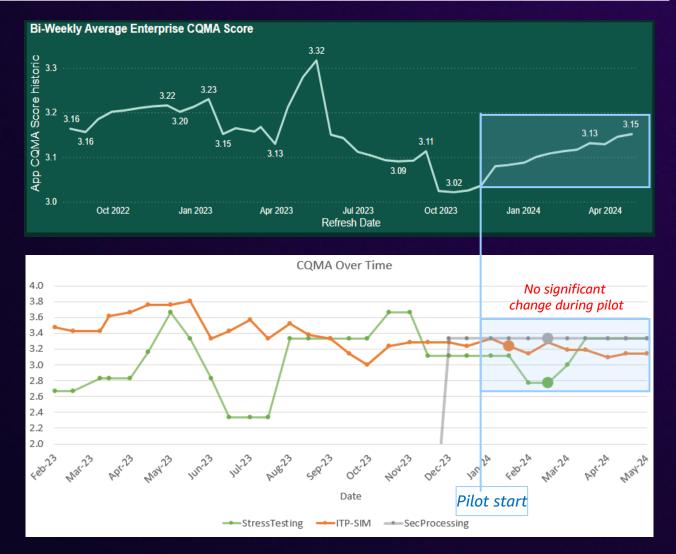
CQMA is an aggregated score that reflects the robustness, security, and maintainability of code, providing a reliable measure of software quality.

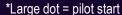
### CQMA = (1/3)\*(Coverage + Complexity + Security)

- 1. <u>Code Coverage Quality Metric</u>: evaluates the extent of automated test coverage
- 2. <u>Code Complexity Fortify:</u> assesses the structural complexity of the code
- 3. <u>Code Security FOSS:</u> reviews the security of open-source components used in the code

**Baseline CQMA:** Bi-weekly (sprint) average across baseline time periods

Pilot CQMA: Bi-weekly (sprint) average during pilot





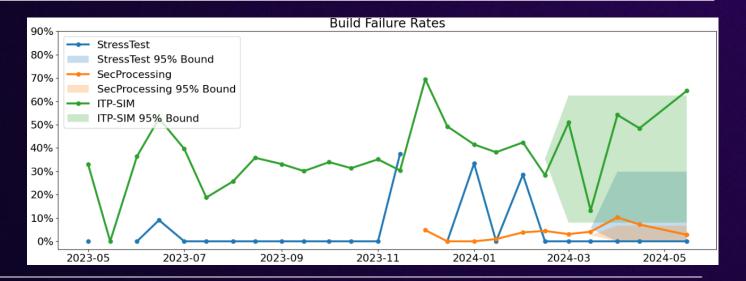




### BUILD FAILURE RATES AND CODE COVERAGE REMAINED IN RANGE WITH AMAZON Q DEVELOPER

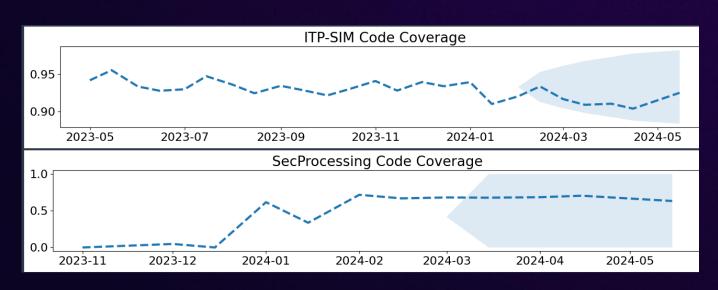
**Build failure rate** indicates frequency of issues in code integration and testing, which can serve as an indicator of code quality

- Fluctuations seen during the pilot were not statistically significant, indicating Amazon Q Developer has no affect on the number of build failures
- ITP-Settlement Instruction Manager has been experiencing an ongoing infrastructure issue with their pipeline builds failing last couple months (unrelated to Amazon Q Developer)



**Code coverage** measures the extent to which the automated tests cover the codebase, ensuring that more code is tested for defects, which can lead to higher quality and more reliable software

- New projects begin with low coverage
- Mature projects should have higher coverage
- New releases and code will affect coverage
- Fluctuations in coverage during pilot were not significant







### AMAZON Q DEVELOPER INCREASED SATISFACTION AND DEVELOPERS SAW VALUE

### **High-Level Themes**



### Feedback on Amazon Q Developer was positive

- Developers highlighted benefits in explaining blocks of code in plain English, writing unit tests, code refactoring, and providing recommendations on complex problems
- Code refactoring is not logged in story points and hence not reflected in throughput although heavily used



### Amazon Q Developer fills in technical gaps for developers

- Code explain capabilities and Q&A chat enable self-learning and reduce strain on senior developers
- Significantly reduces time to understanding in legacy environments for all developer levels



### Project level contextualization will only increase the value of inline suggestions

- Python team found benefit from inline code generation capabilities, but most teams found less value due to dependencies on code context elsewhere in legacy codebase
  - Human in the loop development still required as anticipated

### **Voice of Pilot Participants**

'Q has improved my productivity significantly while creating functional implementations and tests.'

'Q has reduced the time it takes me to understand and solve problems.'

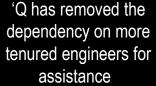


'Q was very useful when working on non framework related tasks and unit tests.'

'Q features help to improve code quality.'



'Q is helpful with code refactoring and unit testing, looking forward to explore more.'



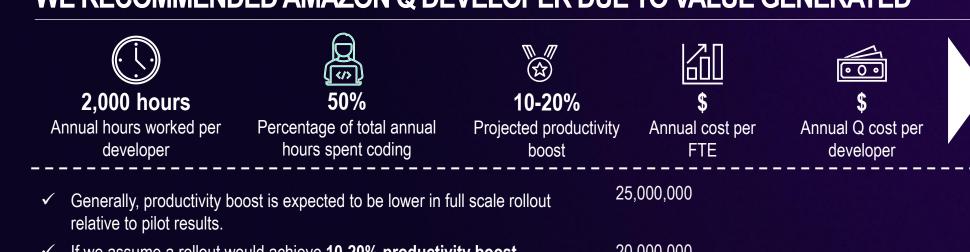




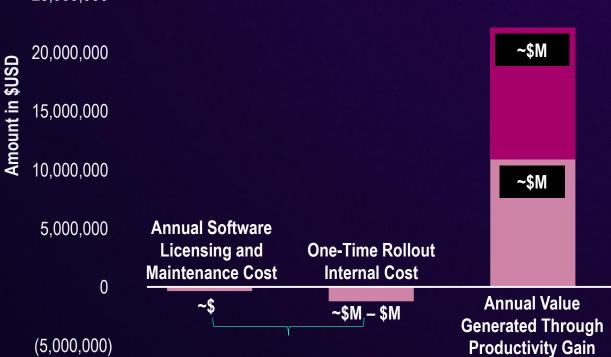




### WE RECOMMENDED AMAZON Q DEVELOPER DUE TO VALUE GENERATED



- ✓ If we assume a rollout would achieve 10-20% productivity boost (reduced over 50% from pilot results), that equates to 100-200 hours saved per developer annually (assuming 50% of time spent on coding).
- ✓ Assuming an annual cost of ~\$150k per FTE, this equates to \$7.2k \$14.8k in net value generated per developer, net of product licensing cost.
- ✓ Assuming 1.5k developers, this equates to 150k-300k hours saved per year, or ~\$M - \$M of net value annually.
- ✓ A full rollout of the product is expected to take 7 months, and considers costs of risk reviews and approvals, training, and general set-up and support.



### **Additional notes:**

- 1,500 developers based on conservative active Jira users assigned story points
- \$1M 1.5M includes the internal cost associated with effort for approvals, set up, and change management.



Incremental value generated by an increase from a 10% to a 20% productivity boost



Net annual value generated

per developer

### Q DEVELOPER AGENTS BEING EVALUATED AT DTCC FOR ADOPTION

| Area               | DTCC's Use Case   |
|--------------------|---|
| Code upgrades      | Java version upgrade from Java 8 to Java 17                     |
| Test coverage      | Unit test generation, test cycle acceleration                   |
| Code comprehension | Technical specification and release notes                       |
| Code reviews       | Scan code vulnerabilities, identify and upgrade older libraries |





# Amazon Q Developer agents



An agent is a software program or system that perceives its environment through input data, makes decisions through some decision-making model or logic, and then takes actions to achieve its designed goals or objectives.

Claude 3.5 Sonnet v2 LLM model



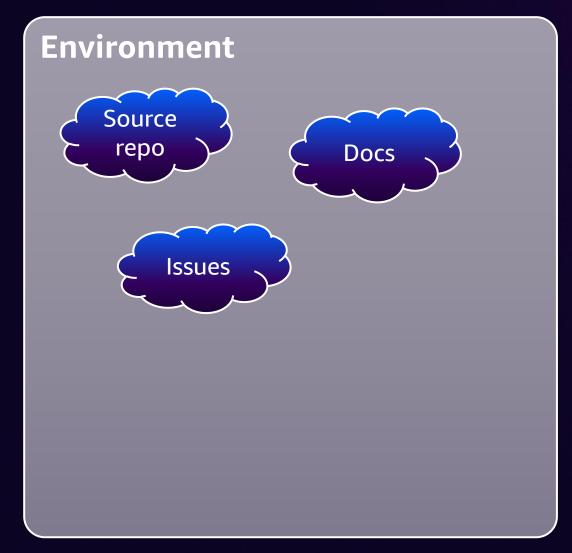
**Environment** 



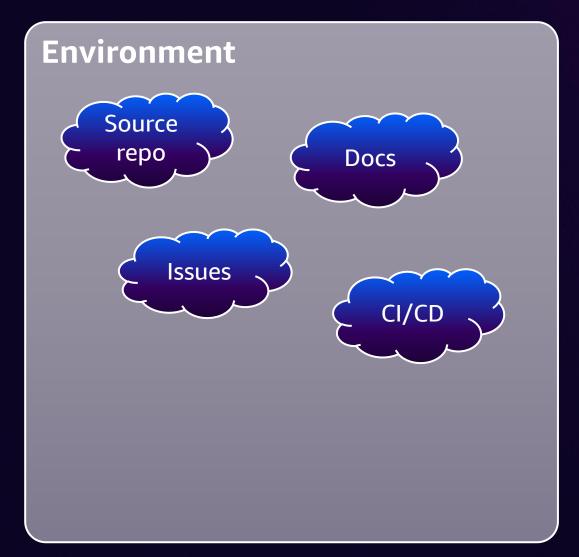




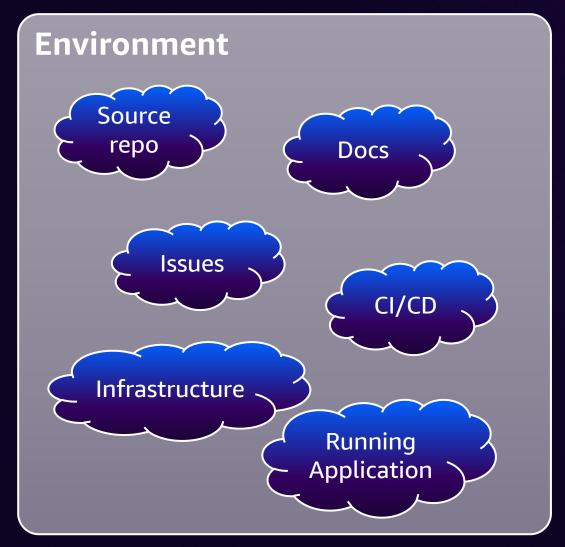




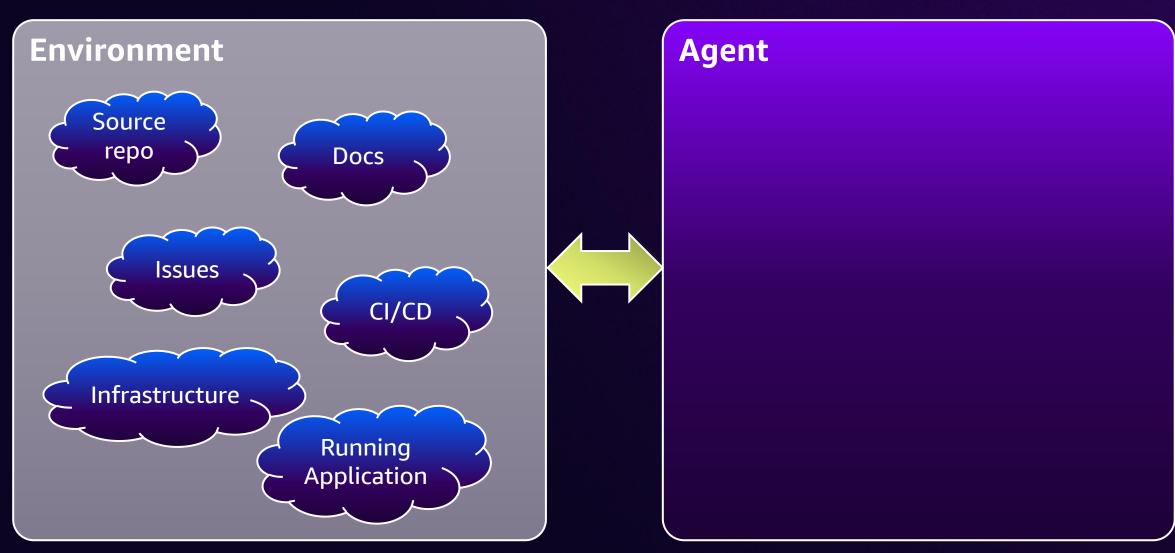




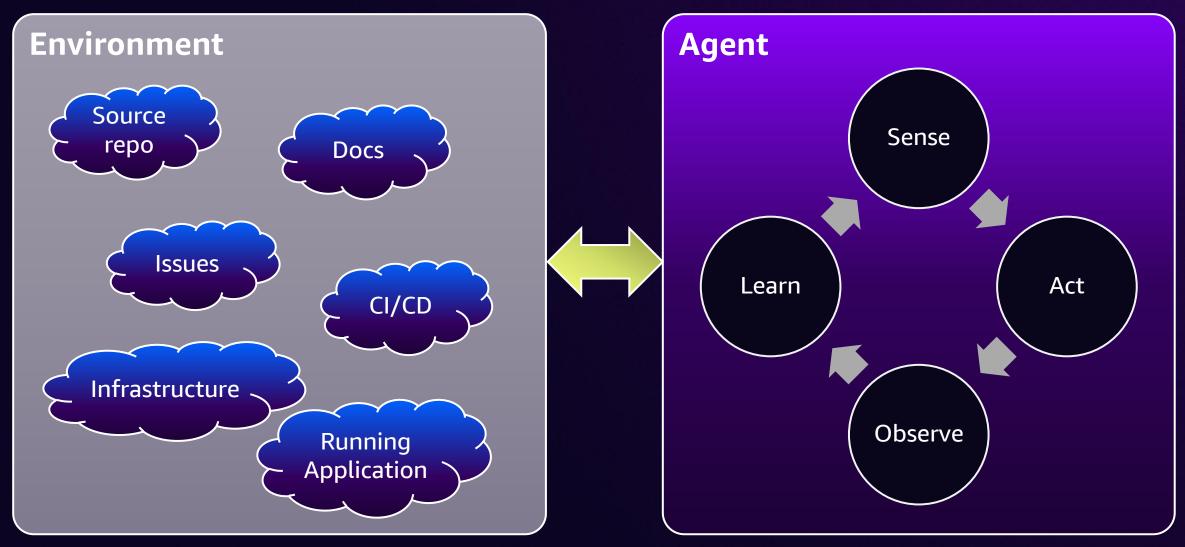




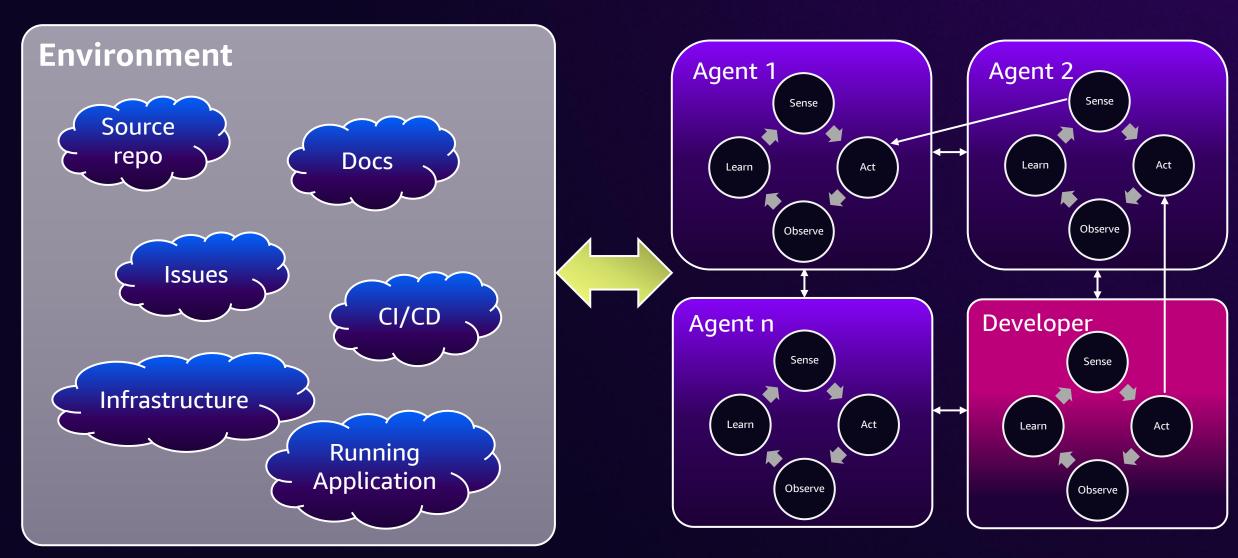










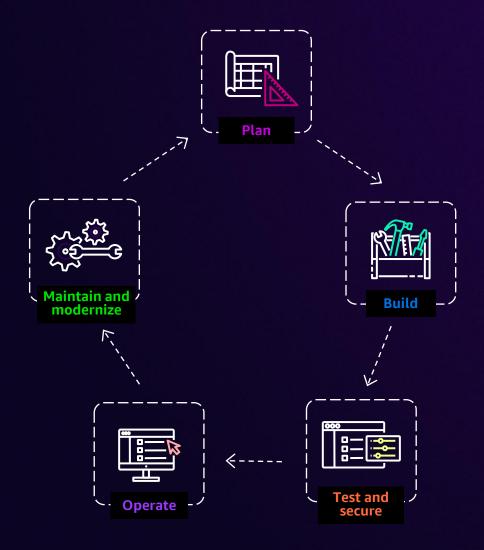




# Amazon Q Developer agents (QDA)

### **Code transformation**

Complete Java language upgrades in a fraction of the time (/transform)

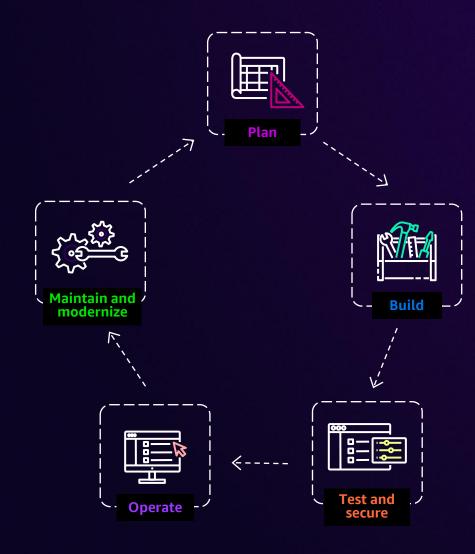




## Amazon Q Developer agents (QDA)

### **Code transformation**

Complete Java language upgrades in a fraction of the time (/transform)



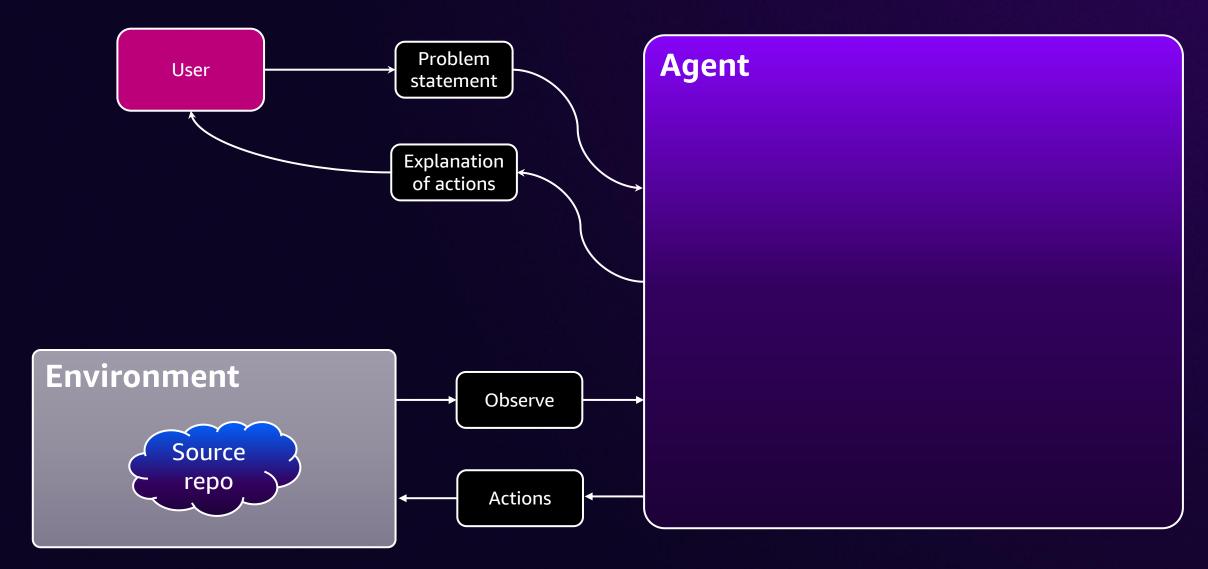
### **Software development**

Feature development from natural language input to merge-ready code across multiple files (/dev)

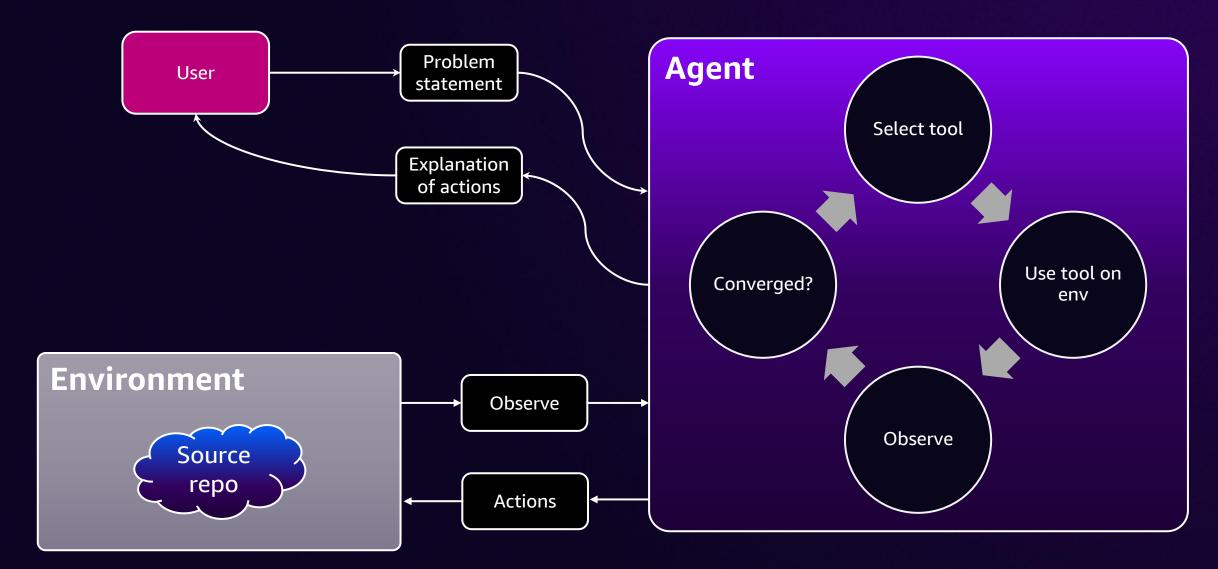




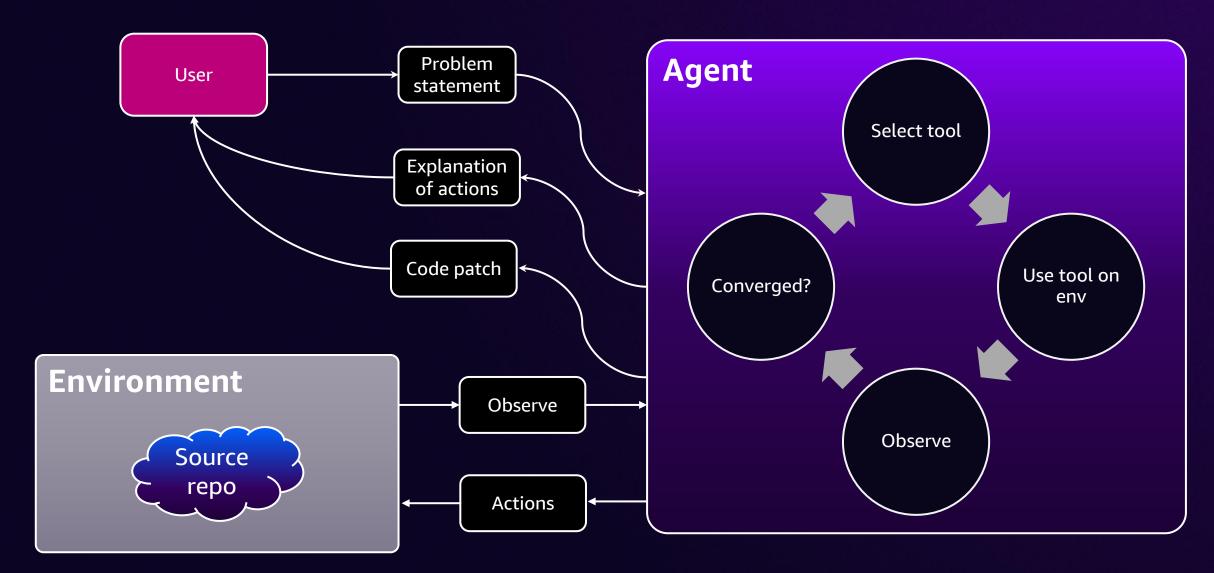




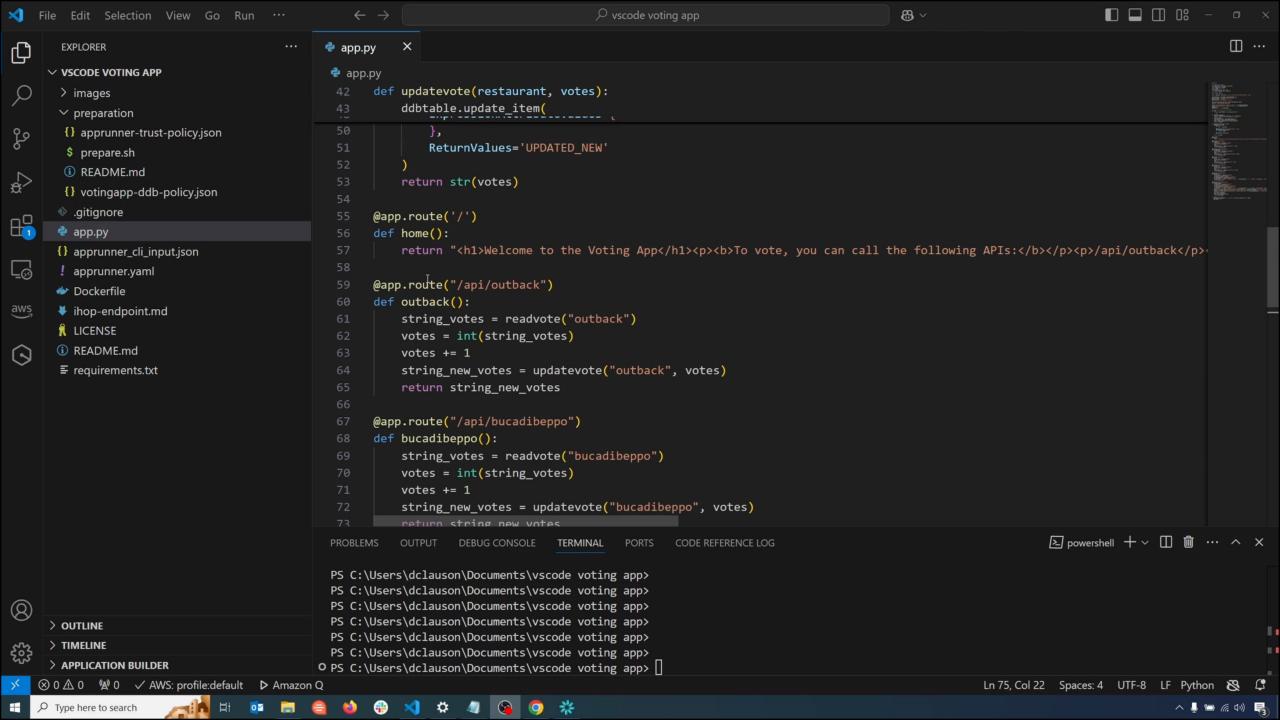












What's next for Amazon Q Developer agents



# Amazon Q Developer streamlines unit test generation

Automate the end-to-end process of generating unit tests

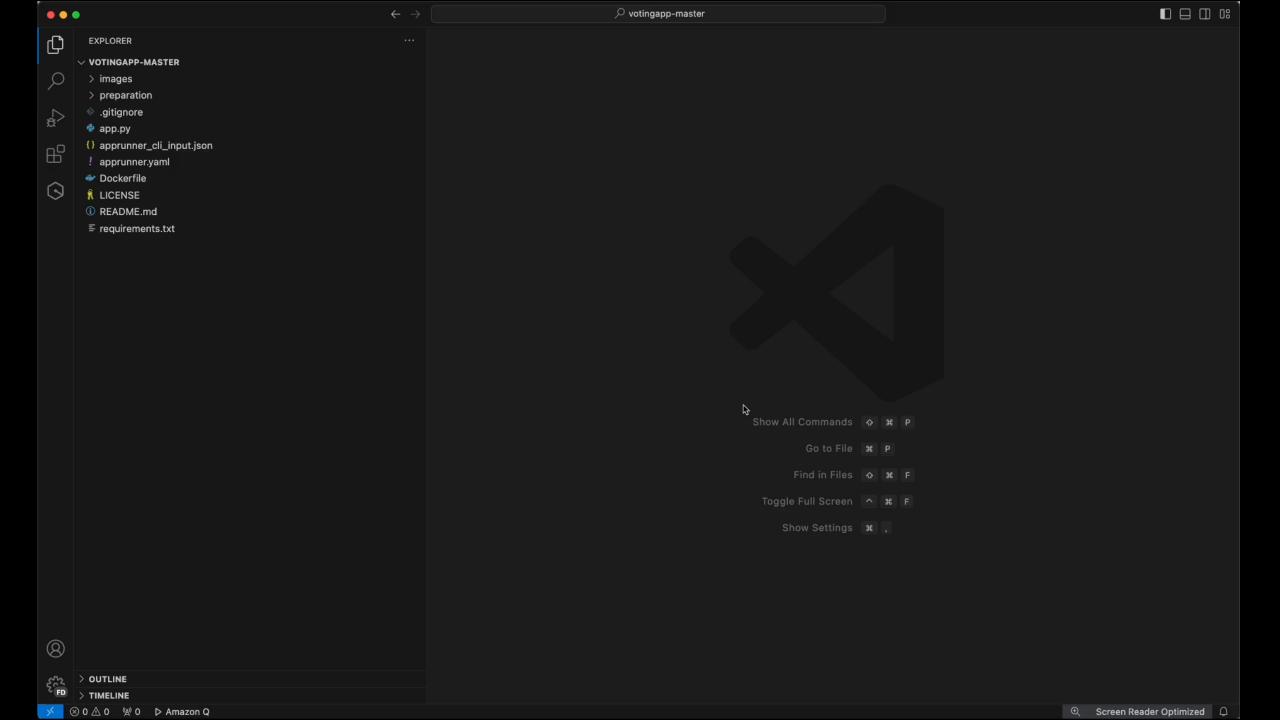
GENERALLY AVAILABLE

Reduce developer time and effort

Ship code more reliably with better unit test coverage

Improve code reliability, maintainability, and effectiveness







## Amazon Q Developer generates documentation

Speed up understanding of your code base

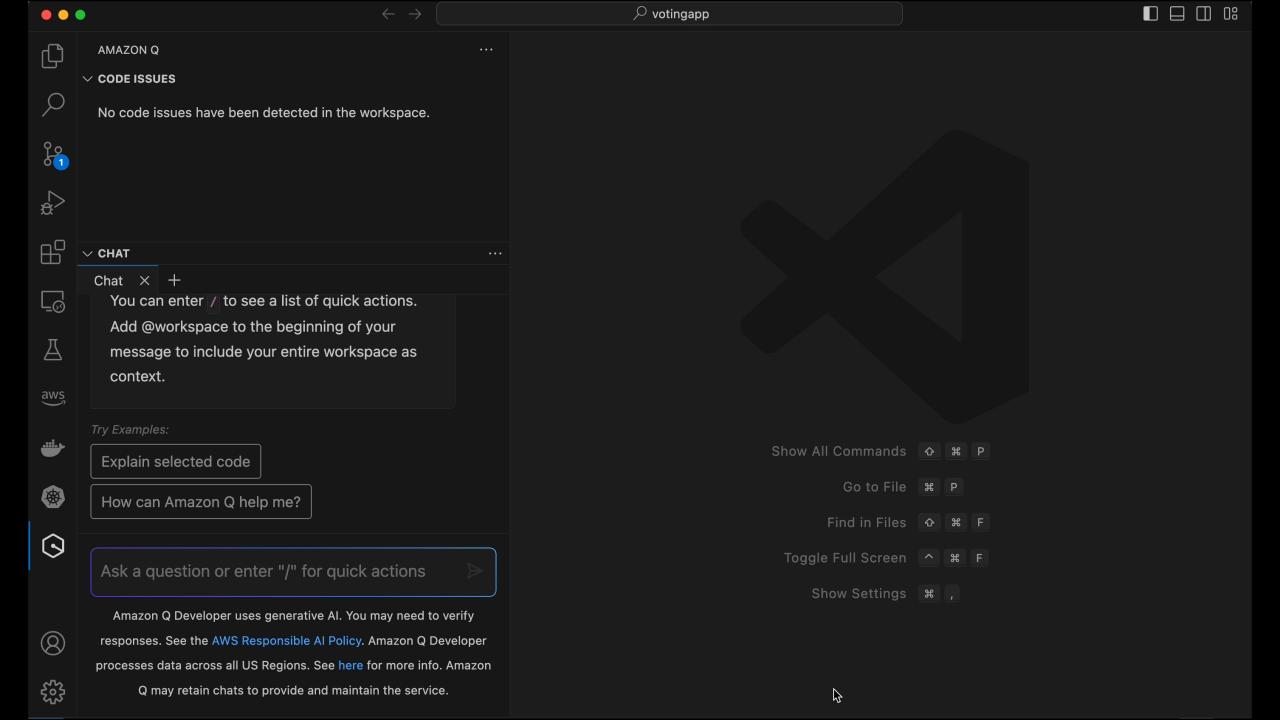
GENERALLY AVAILABLE TODAY

Easily keep projects well documented for team mates

Onboard to new code bases in a fraction of the time

Save hours while following code quality best practices







### Amazon Q Developer automates code reviews

Save time, improve code quality, and ship with confidence

GENERALLY AVAILABLE TODAY

Automatically detect security vulnerabilities and code quality issues

Resolve issues in two clicks instead of hours

Assess and remediate deployment risk



```
88 ~
                                                                                                                                                                          AMAZON Q
                                                app.py M X
                                                app.py > 😭 updatevote

∨ CODE ISSUES

                                                      def readvote(restaurant):
 No code issues have been detected in the workspace.
                                                           json_response = json.loads(normilized_response)
                                                           votes = json_response["Item"]["restaurantcount"]
                                                           return str(votes)
                                                  42
                                                 43
                                                       def updatevote(restaurant, votes):
                                                 44
                                                           ddbtable.update_item(
                                                               Key={
                                                                    'name': restaurant
                                                               },
                                                               UpdateExpression='SET restaurantcount = :value',
                                                               ExpressionAttributeValues={
                                                                    ':value': votes
                                                               },
                                                               ReturnValues='UPDATED_NEW'

∨ CHAT

                                                  54
                                                           return str(votes)
 Chat × +
   your entire workspace as context.
                                                      @app.route('/')
                                                       def home():
                                                           return "<h1>Welcome to the Voting App</h1><b>To vote, you can call the following APIs:</b>/a
  Explain selected code
                                                       @app.route("/api/outback")
                                                       def outback():
  How can Amazon Q help me?
                                                           string_votes = readvote("outback")
                                                 62
                                                           votes = int(string_votes)
                                                 64
                                                           votes += 1
                                                           string_new_votes = updatevote("outback", votes)
                                                           return string_new_votes
  Amazon Q Developer uses generative Al. You may need to
verify responses. See the AWS Responsible Al Policy. Amazon
                                                      @app.route("/api/bucadibeppo")
 Q Developer processes data across all US Regions. See here
                                                      def bucadibeppo():
  for more info. Amazon Q may retain chats to provide and
                                                 70
                                                           string_votes = readvote("bucadibeppo")
                                                 71
                                                           votes = int(string_votes)
               maintain the service.
                                                           votes += 1
```



### GitLab Duo with Amazon Q

Al-driven DevSecOps

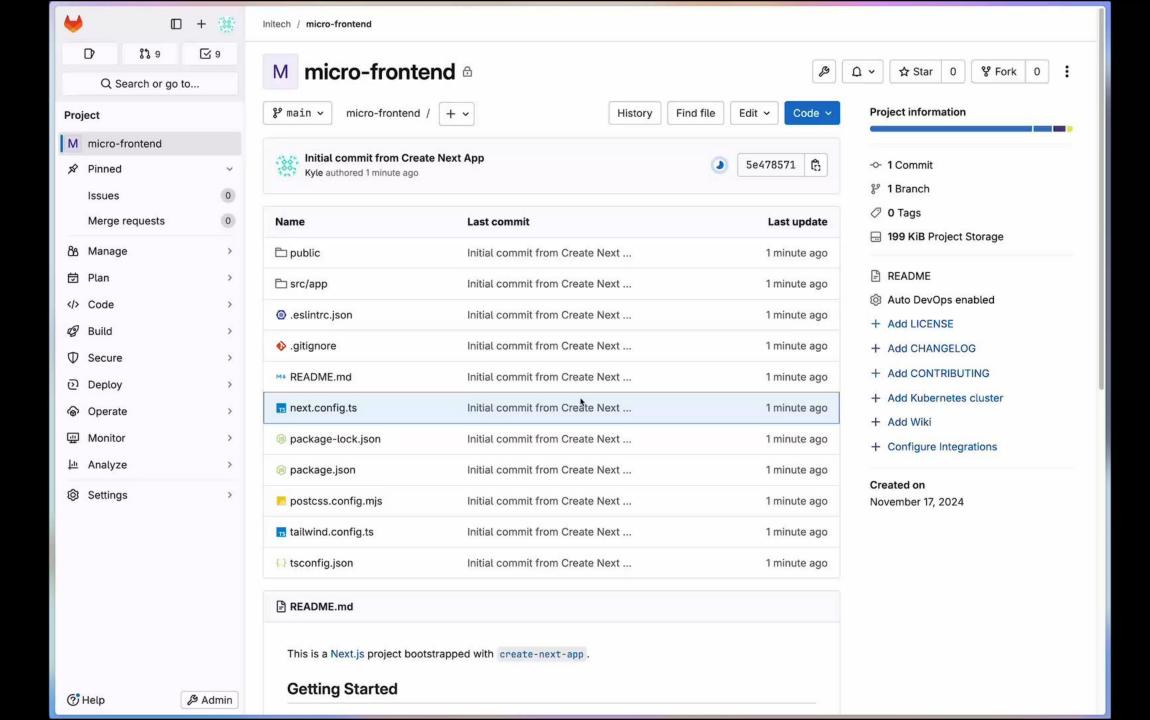
NOW IN PREVIEW

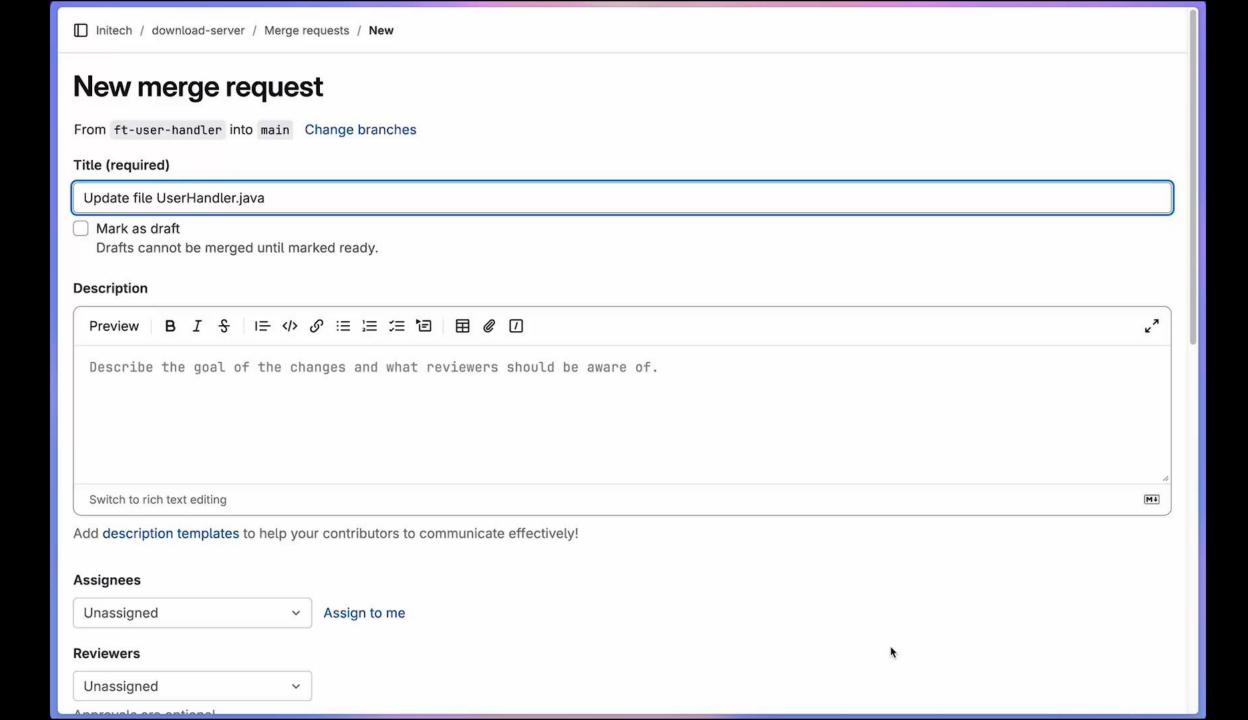
Utilize Amazon Q Developer agents across the entire software development lifecycle right from GitLab

A seamless developer experience

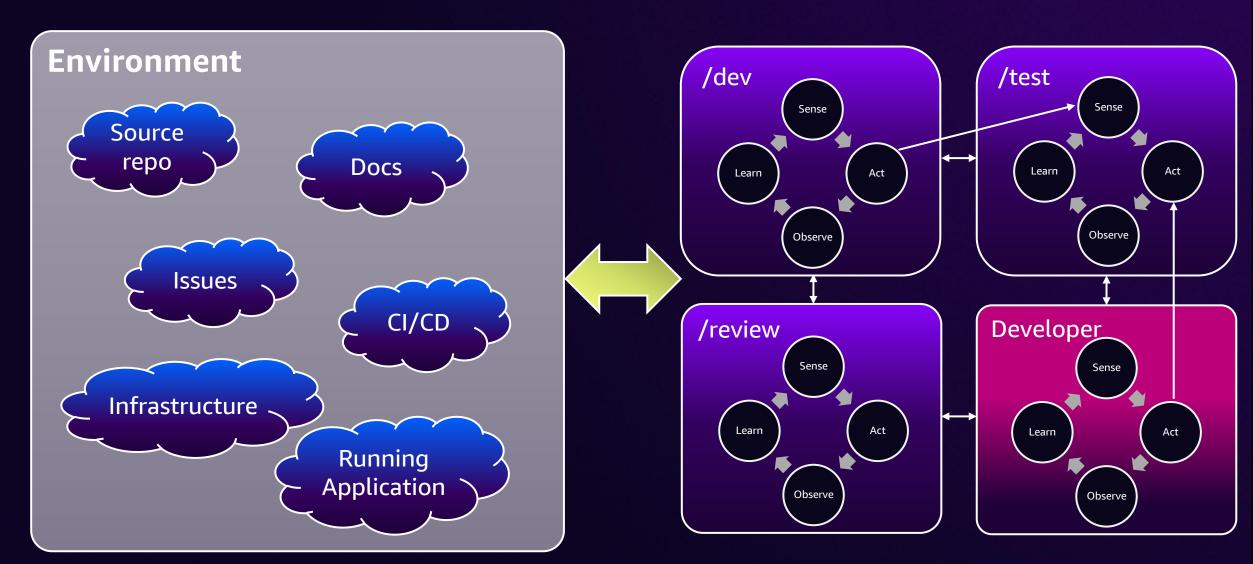
Available for Self Managed Ultimate tier subscriptions







#### Agents working together





#### Best practices using Amazon Q Developer agents

Start with a particular use case in mind

Merge agents into your daily workflows

Use unit and system test to validate changes

Measure outcomes



#### Take the next steps



Install the Q extension inside your IDE or use GitLab



Explore the agent capabilities



Let's go build!



### Thank you!



Please complete the session survey in the mobile app

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